

Agile And Technical Transformation – A Case Study

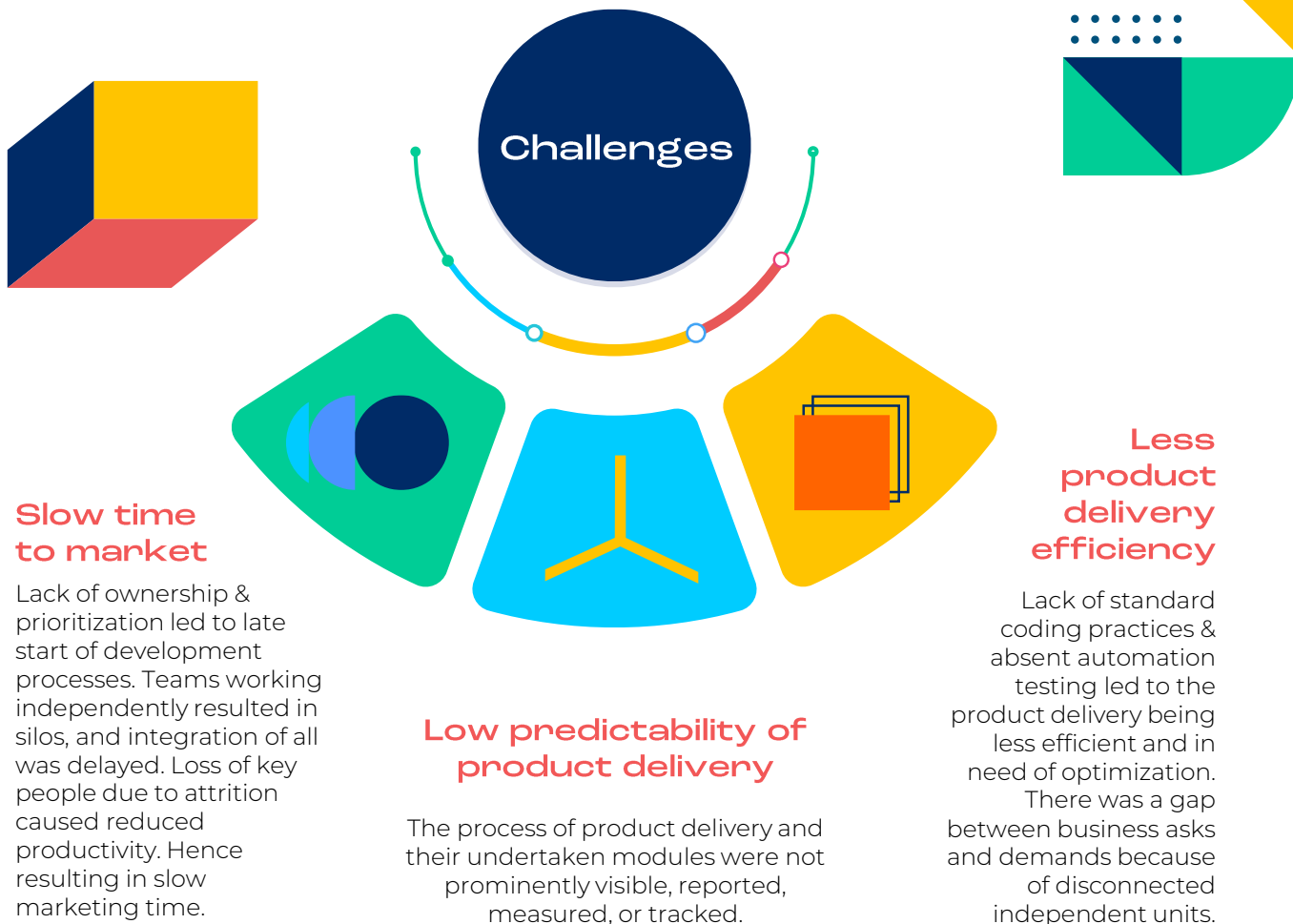
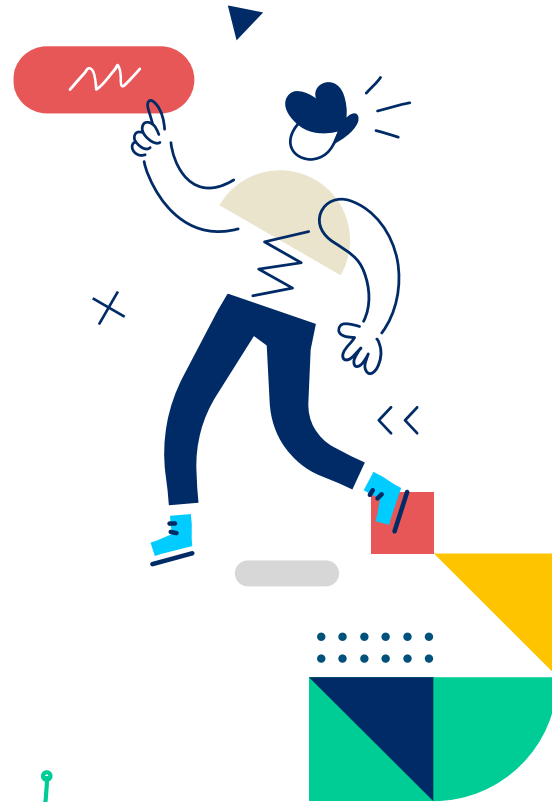
Overview

The client is a leading global mobility platform. CoffeeBean's services were brought to revamp the internal processes into a better and optimized setup.

The problems faced by their tech team were- the process for prioritization, approvals, ownership, and agile delivery.

Challenges

Ola's internal processes were slow and unpredictable, leading to inefficiencies in product delivery and causing problems in release planning.



Agile Practices & what ola needs to fix

Process, Practice & Rituals	Followed By OLA	Process, Practice & Rituals	Followed By OLA
Test Driven Development	Partially (about 40-50% coverage where followed)	Story Grooming	Story Grooming
Regorous Refactoring	No	Story Kick-off	Story Kick-off
Continuous Integration	Partially	Dev Box Testing	Dev Box Testing
Pair Programming	No	Dev Huddles	Dev Huddles
Single Coding Standard	No	Showcases	Showcases
Daily Team Stand-ups	Happening	Retrospectives	Retrospectives
Sprint Kick off / IPMs	Yes / but there is scope for improvement	Story Walls	Story Walls

End to end delivery cycle

(Jan-Sept)

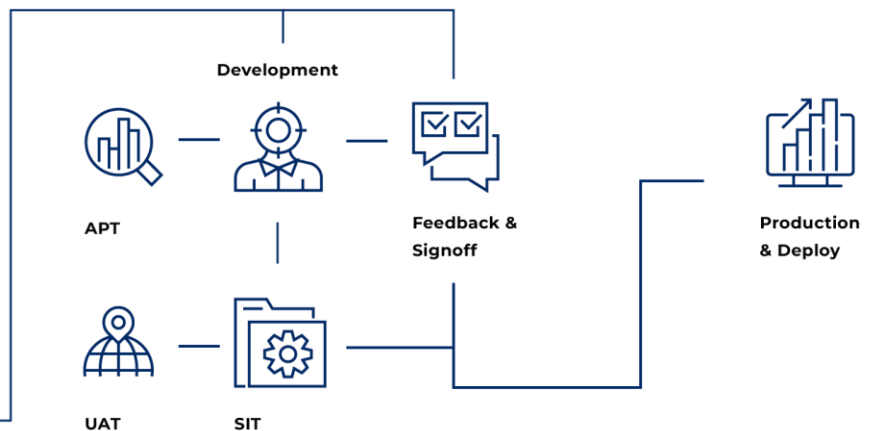
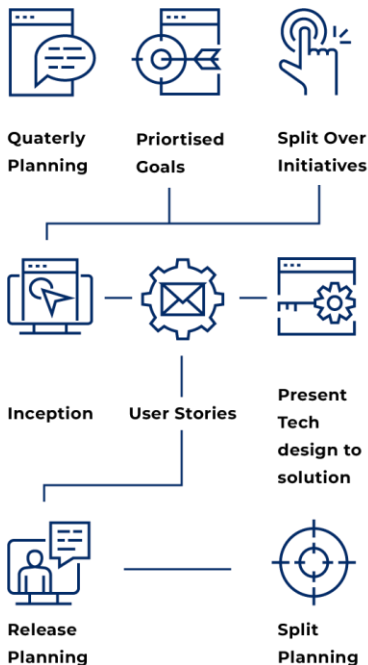
(Oct-Dec)

(Jan)

Planning

Development, Testing & Business sign off

Launch



Solution

CB worked with Scale Factor on this project to suggest improvements in the Ola product development process.

Solution

CoffeeBeans analyzed end-to-end product development process at Ola to identify dependencies. We proposed improvisation for their processes.

Calibration of Business and Technology

We proposed defining roles to avoid gaps, for better accountability. We implemented appropriate communication channels with follow-ups for employee retention. For HR, we advised introducing KRAs aligning for evaluating individual performances.

DevOps and Testing strategy

We suggested a robust DevOps and Testing strategy to ensure that releases have better quality. The strategy improvements will ensure that quality does not deteriorate.

Implementation:

The implementation commenced with the process of Discovery where we conducted workshops to understand the issues in the current process and found the improvements that needed to be made.

We also identified the stakeholders that are involved in the process. Once recognized, we proposed changes from team management, technical and HR perspectives that can improve the product development at Ola.

We then organized workshops with individual teams to suggest how these improvements can be implemented and provided the relevant documentation they can refer to.

Results

The successful transformation of processes at Ola led to faster delivery, a smooth communication channel, a revamped organizational structure, a streamlined prioritization process for different organizational levels, and defined roles for Managers, Product Owners, and team members.



Statistics

Quarterly Goals

43% Achieved

(Before 9 Months of CB Interventions)

72% Achieved

(After 9 Months of CB Interventions):



We'll help you find the right solution. Get in touch with us at

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